

DHS Offices and Service Provider Contacts for SNAP, Cash, and/or Medical Assistance

PSA 1:

DeKalb County

DHS Family Community Resource Center in DeKalb County

Family Community Resource Center

1629 Afton Road

Sycamore, IL 60178

Phone: (815) 895-8667

TTY: (866) 322-8423

Fax: (815) 895-8679

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Ogle County

DHS Family Community Resource Center in Ogle County

Family Community Resource Center

1001 Pines Rd

Oregon, IL 61061

Phone: (815) 732-2166

TTY: (866) 323-4144

Fax: (815) 732-4223

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Stephenson County

DHS Family Community Resource Center in Stephenson County

Family Community Resource Center

1840 S West Ave

Freeport, IL 61032

Phone: (815) 232-6121

TTY: (866) 324-3554

Fax: (815) 232-7625

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Whiteside County

DHS Family Community Resource Center in Whiteside County

Family Community Resource Center

2605 Woodlawn Road

Sterling, IL 61081

Phone: (815) 632-4045
TTY: (866) 323-4849
Fax: (815) 632-4057
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

Winnebago County

DHS Family Community Resource Center in Winnebago County

Family Community Resource Center
171 Executive Pkwy, Suite 101
Rockford, IL 61107
Phone: (815) 987-7155
TTY: (866) 322-2681
Fax: (815) 987-3464
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Other Phone: (815)987-7313 (815)987-7345 (815)987-7324 (815)987-7942
Spanish Assistance Phone: (815)987-7445
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

PSA 2:

DuPage County

DHS Family Community Resource Center in DuPage County

Family Community Resource Center
1717 Park St, Suite 105
Naperville, IL 60563
Phone: (630) 328-1000
TTY: (866) 322-3092
Fax: (331) 702-8935
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

Kankakee County

DHS Family Community Resource Center in Kankakee County

Family Community Resource Center
285 N Schuyler Ave
Kankakee, IL 60901
Phone: (815) 939-4545
TTY: (866) 323-2134
Fax: (815) 939-1236
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

Lake County

DHS Family Community Resource Center in Lake County

Family Community Resource Center

2000 N Lewis Ave

Waukegan, IL 60087

Phone: (847) 263-7778

TTY: (866) 322-3172

Fax: (847) 336-5616

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Spanish Assistance Phone: (847) 263-6059

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

McHenry County

DHS Family Community Resource Center in McHenry County

Family Community Resource Center

512 Clay Street

Woodstock, IL 60098

Phone: (815) 338-0234

TTY: (866) 383-1869

Fax: (815) 338-0396

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Will County

DHS Family Community Resource Center in Will County

Family Community Resource Center

45 E Webster St

Joliet, IL 60432

Phone: (815) 740-5350

TTY: (866) 322-2586

Fax: (815) 740-5313

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Spanish Assistance Phone: (815)740-8759

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

PSA 3:

Bureau County

DHS Family Community Resource Center in Bureau County

Family Community Resource Center

225 Backbone Rd E #2

Princeton, IL 61356

Phone: (815) 875-1134

TTY: (866) 322-3173

Fax: (815) 879-0023

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Henry County

DHS Family Community Resource Center in Henry County

Family Community Resource Center

150 West South Street

Kewanee, IL 61443

Phone: (309) 852-5627

TTY: (866) 451-5772

Fax: (309) 852-3908

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Knox County

DHS Family Community Resource Center in Knox County

Family Community Resource Center

477 East Main Street, Suite 100

Galesburg, IL 61401

Phone: (309) 342-8144

TTY: (866) 451-5771

Fax: (309) 342-4518

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

LaSalle County

DHS Family Community Resource Center in LaSalle County

Family Community Resource Center

1560 First Avenue

Ottawa, IL 61350

Phone: (815) 433-1572

TTY: (866) 451-5770

Fax: (815) 433-2392

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

McDonough County

DHS Family Community Resource Center in McDonough County

Family Community Resource Center

1026 East Jackson Street

Macomb, IL 61455

Phone: (309) 833-4127

TTY: (866) 322-7260

Fax: (309) 837-1659

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Rock Island County

DHS Family Community Resource Center in Rock Island County

Family Community Resource Center

500 42nd St, 2nd Floor

Rock Island, IL 61201

Phone: (309) 794-9530

TTY: (866) 321-0909

Fax: (309) 794-1404

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Warren County

DHS Family Community Resource Center in Warren County

Family Community Resource Center

1245 South Main Street

Monmouth, IL 61462

Phone: (309) 734-2159

TTY: (866) 322-8353

Fax: (309) 734-6075

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

PSA 4:

Fulton County

DHS Family Community Resource Center in Fulton County

Family Community Resource Center

1329 North Main Street

Lewistown, IL 61542

Phone: (309) 547-3755

TTY: (866) 451-5783

Fax: (309) 547-7310

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Peoria County

DHS Family Community Resource Center in Peoria County

Family Community Resource Center

211 Fulton Street, Suite 300

Peoria, IL 61602

Phone: (309) 671-8100

TTY: (866) 451-5763

Fax: (309) 671-8133

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Tazewell County

DHS Family Community Resource Center in Tazewell County

Family Community Resource Center

200 South 2nd Street, Suite 20

Pekin, IL 61554

Phone: (309) 347-4184

TTY: (866) 324-3820

Fax: (309) 347-1041

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

PSA 5:

Champaign County

DHS Family Community Resource Center in Champaign County

Family Community Resource Center

705 N Country Fair Dr

Champaign, IL 61821

Phone: (217) 278-5605

TTY: (866) 451-5784

Fax: (217) 278-5661

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Other Phone: (217) 278-5647, (217) 278-5622

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Coles County

DHS Family Community Resource Center Mid Illinois

Family Community Resource Center

1550 Douglas St

Charleston, IL 61920

Phone: (217) 345-2188

TTY: (866) 846-0527

Fax: (217) 345-2190

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Macon County

DHS Family Community Resource Center in Macon County

Family Community Resource Center

707 E Wood St

Decatur, IL 62523

Phone: (217) 362-6500

TTY: (866) 847-6171

Fax: (217) 362-6500

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

McLean County

DHS Family Community Resource Center in McLean County

Family Community Resource Center

501 West Washington Street

Bloomington, IL 61701

Phone: (309) 451-6000

TTY: (866) 451-5764

Fax: (309) 451-6012

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Vermilion County

DHS Family Community Resource Center in Vermilion County

Family Community Resource Center

220 South Bowman Avenue

Danville, IL 61832

Phone: (217) 442-4003

TTY: (866) 324-3713

Fax: (217) 442-3456

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

PSA 6:

Adams County

DHS Family Community Resource Center in Adams County

Family Community Resource Center

300 Maine St, 2nd floor

Quincy, IL 62301

Phone: (217) 223-0550

TTY: (866) 740-3926

Fax: (217) 223-4707

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Apply for Cash, SNAP and/or Medical Assistance

Directions: [To this Office](#) | [From this Office](#)

PSA7:

Cass County

DHS Family Community Resource Center in Cass County

Family Community Resource Center

300 East 2nd Street

Beardstown, IL 62618

Phone: (217) 323-4185

TTY: (866) 847-6170

Fax: (217) 323-9023

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Christian County

DHS Family Community Resource Center in Christian County

Family Community Resource Center

1100 N Cheney St

Taylorville, IL 62568

Phone: (217) 824-3389

TTY: (866) 847-6169

Fax: (217) 824-3397

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Jersey County

DHS Family Community Resource Center in Jersey County

Family Community Resource Center

110 North Jefferson Street

Jerseyville, IL 62052

Phone: (618) 498-2105

TTY: (866) 900-0915

Fax: (618) 498-7344

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Logan County

DHS Family Community Resource Center in Logan County

Family Community Resource Center

1550 4th Street

Lincoln, IL 62656

Phone: (217) 735-2306

TTY: (866) 847-6173

Fax: (217) 732-2876

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Macoupin County

DHS Family Community Resource Center in Macoupin County

Family Community Resource Center

340 E. Wilson

Carlinville, IL 62626

Phone: (217) 854-3145; TTY: (866) 900-0923

Fax: (217) 854-9037

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Mason County

DHS Family Community Resource Center in Mason County

Family Community Resource Center

323 West Main Street

Havana, IL 62644

Phone: (309) 543-3329

TTY: (866) 451-5768

Fax: (309) 543-6931

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Montgomery County

DHS Family Community Resource Center in Montgomery County

Family Community Resource Center

210 East Fairground Avenue

Hillsboro, IL 62049

Phone: (217) 532-3957

TTY: (888) 642-3417

Fax: (217) 532-5895

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Morgan County

DHS Family Community Resource Center in Morgan County

Family Community Resource Center

45 S Central Park Plaza

Jacksonville, IL 62650

Phone: (217) 245-5164

TTY: (866) 876-7663

Fax: (217) 245-4589

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Sangamon County

DHS Family Community Resource Center in Sangamon County

Family Community Resource Center

600 E Ash St, Building 500, 1st Floor

Springfield, IL 62703

Phone: (217) 782-0400; TTY: (888) 642-3448; Fax: (217) 524-6955

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

PSA 8:

Madison County

DHS Family Community Resource Center in (Madison/East Alton)

Family Community Resource Center

608 W St Louis Ave

East Alton, IL 62024

Phone: (618) 258-1660

TTY: (866) 326-0270

Fax: (618) 258-7275

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center in (Madison/Granite City)

Family Community Resource Center

1925 Madison Avenue

Granite City, IL 62040

Phone: (618) 877-9200

TTY: (866) 326-0967

Fax: (618) 877-9203

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Randolph County

DHS Family Community Resource Center in Randolph County

Family Community Resource Center

870 Lehmen Drive

Chester, IL 62233

Phone: (618) 826-4559

TTY: (866) 876-7176

Fax: (618) 826-3496

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

St. Clair County

DHS Family Community Resource Center in St Clair/East St Louis

Family Community Resource Center

225 N 9th St

East St Louis, IL 62201

Phone: (618) 583-2300; TTY: (866) 875-1907; Fax: (618) 583-2414

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

PSA 9:

Jefferson County

DHS Family Community Resource Center in Jefferson County

Family Community Resource Center

333 Potomac Boulevard, Suite F

Mount Vernon, IL 62864

Phone: (618) 242-1040

TTY: (866) 325-8153

Fax: (618) 242-9241

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Marion County

DHS Family Community Resource Center in Marion County

Family Community Resource Center

800 S Locust St

Centralia, IL 62801

Phone: (618) 532-1966

TTY: (866) 326-0992

Fax: (618) 532-4957

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

PSA 10:

Crawford County

DHS Family Community Resource Center in Crawford County

Family Community Resource Center

1110 North Allen Street

Robinson, IL 62454

Phone: (618) 544-3151

TTY: (866) 324-4266

Fax: (618) 544-9543

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Richland County

DHS Family Community Resource Center in Richland County

Family Community Resource Center

1406 Martin Street

Olney, IL 62450

Phone: (618) 392-3151
TTY: (866) 740-3932
Fax: (618) 392-3623
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

Wabash County

DHS Family Community Resource Center in Wabash County

Family Community Resource Center
2517 West 9th Street, Suite A
Mount Carmel, IL 62863
Phone: (618) 262-5179
TTY: (866) 740-3950
Fax: (618) 262-7522
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

PSA 11:

Franklin County

DHS Family Community Resource Center in Franklin County

Family Community Resource Center
1602 North Main Street
Benton, IL 62812
Phone: (618) 439-4351
TTY: (866) 324-4802
Fax: (618) 435-2803
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

Jackson County

DHS Family Community Resource Center in Jackson County

Family Community Resource Center
342 North St
Murphysboro, IL 62966
Phone: (618) 687-1705
TTY: (866) 325-5149
Fax: (618) 684-2732
TTY: (866) 740-3927
Directions: [To this Office](#) | [From this Office](#)

Massac County

DHS Family Community Resource Center in Massac County

Family Community Resource Center

2301 Metropolis Street

Metropolis, IL 62960

Phone: (618) 524-2631

TTY: (866) 326-9638

Fax: (618) 524-3499

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Pulaski County

DHS Family Community Resource Center in Pulaski County

Family Community Resource Center

422 S Blanche St

Mounds, IL 62964

Phone: (618) 745-9411

TTY: (866) 740-3951

Fax: (618) 745-6869

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Saline County

DHS Family Community Resource Center in Saline County

Family Community Resource Center

320 Raymond Street

Harrisburg, IL 62946

Phone: (618) 253-7161

TTY: (866) 847-6174

Fax: (618) 252-0514

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Union County

DHS Family Community Resource Center in Union County

Family Community Resource Center

1000 North Main Street

Anna, IL 62906

Phone: (618) 833-2118; TTY: (866) 847-6841

Fax: (618) 833-5608

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

Williamson County

DHS Family Community Resource Center in Williamson County

Family Community Resource Center

1107 West Deyoung Street, Suite 20

Marion, IL 62959

Phone: (618) 997-6591

TTY: (866) 740-3927

Fax: (618) 993-8906

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

PSA 12 (City of Chicago)

DHS Family Community Resource Center (Calumet Park)

Family Community Resource Center

831 W 119th St

Chicago, IL 60643

Phone: (773) 660-4700

TTY: (866) 439-3713

Fax: (773) 660-7142

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Other Phone - (773) 660-7063

Other Fax - (773) 660-7145

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Englewood)

Family Community Resource Center

5323 S Western Ave

Chicago, IL 60609

Phone: (773) 918-6700

TTY: (866) 214-9360

Fax: (773) 918-6767

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Other Fax: (773) 918-7187

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Humboldt Park)

Family Community Resource Center

2753 West North Avenue

Chicago, IL 60647

Phone: (773) 292-7200

TTY: (866) 439-3721

Fax: (773) 292-7224

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Lower North)

Family Community Resource Center
2650 West Fulton Street
Chicago, IL 60612
Phone: (773) 638-7373
TTY: (866) 439-3719
Fax: (773) 638-6099
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Medical Field Operations North)

Family Community Resource Center
1112 S Wabash Ave, 4th Floor
Chicago, IL 60605
Phone: (312) 793-8000
TTY: (866) 214-8309
Fax: (312) 793-4566
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Mid-South)

Family Community Resource Center
1642 W 59th St, 2nd Floor
Chicago, IL 60636
Phone: (773) 863-6100
TTY: (866) 439-3712
Fax: (773) 863-6207
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Other Phone: (773)863-6210
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Northside)

Family Community Resource Center
6200 N Hiawatha Ave, 5th Floor
Chicago, IL 60646
Phone: (773) 907-4100
TTY: None
Fax: (773) 907-4259

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Northwest)

Family Community Resource Center
4105 West Chicago Avenue
Chicago, IL 60651
Phone: (773) 265-7000
TTY: (866) 321-9119
Fax: (773) 265-7103
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Ogden)

Family Community Resource Center
3920 West Ogden Avenue
Chicago, IL 60623
Phone: (773) 522-8370
TTY: (866) 439-3716
Fax: (773) 522-8214
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

DHS family Community Resource Center (Roseland)

Family Community Resource Center
11203 S Ellis Ave
Chicago, IL 60628
Phone: (773) 660-7000
TTY: (866) 214-8514
Fax: (773) 660-7100
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Other Phone: (773)660-7058 and (773)660-7110
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (South Loop)

Family Community Resource Center
1112 South Wabash Avenue
Chicago, IL 60605
Phone: (312) 793-7500; TTY: (866) 217-8037; Fax: (312) 793-7671
Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)
Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.
Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Southeast)

Family Community Resource Center

8001 S Cottage Grove Ave

Chicago, IL 60619

Phone: (773) 602-4200

TTY: (866) 439-3714

Fax: (773) 602-4344

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Special Units)

Family Community Resource Center

6200 N. Hiawatha, 5th Floor

Chicago, IL 60646

Phone: (800) 843-6154

TTY: (866) 383-4603

Fax: (773) 989-3604

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center (Stroger)

Family Community Resource Center

600 S Hoyne Ave

Chicago, IL 60612

Phone: (312) 433-3300

TTY: None

Fax: (312) 433-3348

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Other Phone: (312) 433-3244

Receives applications for Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center in Cook County (Woodlawn)

Family Community Resource Center

915 E 63rd St

Chicago, IL 60637

Phone: (773) 753-2406

TTY: (866) 214-9358

Fax: (773) 753-5282

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Other Phone: (773)753-2416 (773)753-5287 (773)753-5240

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

PSA 13 (Suburban Cook County):

Cook County

DHS Family Community Resource Center in Cook County – (Kane/Aurora)

Family Community Resource Center

361 W Old Indian Trail

Aurora, IL 60506

Phone: (630) 844-7416

TTY: (866) 323-0616

Fax: (630) 844-7499

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Other Phone: (630) 844-7421

Spanish Assistance Phone: (630) 844-7415

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center in Cook County (Kane/Elgin)

Family Community Resource Center

700 S State St

Elgin, IL 60123

Phone: (847) 931-2015

TTY: (866) 323-1092

Fax: (847) 931-2727

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Spanish Assistance Phone: (847)931-2724

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center in Cook County (Northern)

Family Community Resource Center

8001 Lincoln Ave - 4th Floor

Skokie, IL 60077

Phone: (847) 745-3200

TTY: (866) 321-8261

Fax: (847) 745-3279

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center in Cook County (South Suburban)

Family Community Resource Center

3301 Wireton Rd

Blue Island, IL 60406

Phone: (708) 293-4700

TTY: (866) 439-3715

Fax: (708) 293-4741

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Spanish Assistance Phone: (708)293-4749

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Additional Fax numbers: (708) 293-4770, (708) 293-6067

Directions: [To this Office](#) | [From this Office](#)

DHS Family Community Resource Center in Cook County (West Suburban)

Family Community Resource Center

2701 West Lake Street

Melrose Park, IL 60160

Phone: (708) 338-7600

TTY: (866) 439-3720

Fax: (708) 338-7638

Hours: 8:30 a.m. - 5:00 p.m. Monday - Friday (except state holidays)

Receives applications for Cash, SNAP, and Medical Assistance by fax, mail or in person.

Directions: [To this Office](#) | [From this Office](#)

<http://www.dhs.state.il.us/page.aspx?item=33698>

<http://www.dhs.state.il.us/page.aspx?item=72594>

<http://www.dhs.state.il.us/page.aspx?item=72595> (Spanish)